

## Vitality Fitness: 8 free workouts campaign

These terms and conditions are for the Vitality Fitness campaign running from 1 April 2025 – 30 June 2025. Discovery Bank clients will receive 8 (eight) free workouts on the Vitality Fitness exercise platform in the month of April, May and June 2025. Anyone that joins Discovery Bank after 23 June 2025 will not qualify for this campaign offer.

Qualifying clients will also receive their first 8 (eight) free workouts at Planet Fitness through Pay as you Gym in the month of April 2025 only.

### What is **Vitality Fitness**?

[Vitality Fitness](#) is a first-of-its-kind integrated exercise platform. Qualifying clients can exercise anywhere and explore a world of workouts in just a few taps in the Discovery app. They can book workouts at a fitness facility of their choice within our Vitality Fitness network. And now, for the month of April, May and June 2025, they can get 8 (eight) free workouts each month.

### The campaign **and who qualifies**

- 1| The promoter is Discovery Bank Ltd and Discovery Vitality (Pty) Ltd also referred to as 'promoter', 'us', 'we', and 'our'.
- 2| The 'participant' is the qualifying client who has chosen to take part in the campaign.
- 3| All information relating to this campaign and any information we publish on any promotional material forms part of the terms and conditions.

### Qualifying for this **campaign**

- 4| This campaign is open to all qualifying Discovery Bank clients in South Africa, who are 18 years or older and:
  - 4.1. Are primary accountholders of a Discovery Account, Discovery Bank Transaction or Credit Card account or Discovery Bank Suite.
  - 4.2. Have an active Vitality Money status.
  - 4.3. Have Vitality Pay activated.
  - 4.4. Have a compatible iOS (Apple), Android or Huawei device to access the platform in the Discovery app.
  - 4.5. Have downloaded or updated to the latest version of the Discovery app.
- 5| Clients with Discovery Bank savings products only must upgrade to a Discovery Bank credit card account (Card Account or Suite) or Discovery Bank Transaction account to qualify for the campaign.



- 6| Clients with the previous Discovery Card product, which is now administered by Discovery Bank are required to switch their previous Discovery Card to a new Discovery Bank credit card product and activate Vitality Money to qualify for the promotion.
- 7| Clients that join Discovery Bank with a qualifying account after 23 June 2025 do not qualify for this campaign.

## Effective **dates**

- 8| The campaign will be from 1 April 2025, and will end on 30 June 2025.
- 9| Qualifying Discovery Bank clients will be able to use their 8 free workouts each month during the campaign period.

Please note that Vitality reserves the right to end or extend this campaign.

## Free **workouts**

### 10| Free workouts through Vitality Fitness:

- 10.1. Vitality Health and Vitality Active members get 2 (two) free workouts every month at any fitness facility on the Vitality Fitness network.
- 10.2. You need to have a Discovery Bank account with Vitality Pay linked to get your free workouts on the Vitality Fitness platform.
- 10.3. For the campaign period, qualifying Discovery Bank clients will get an additional 8 (eight) free workouts.
  - 10.3.1. This excludes Planet Fitness and Virgin Active through Vitality Fitness.
  - 10.3.2. These free visits do not accumulate and if not used, will expire at the end of the campaign period.

### 11| Free visits through Pay as you Gym (PAYG):

- 11.1. Qualifying clients will also receive 8 (eight) free workouts at Planet Fitness through Pay as you Gym (PAYG) in the month of April only.
- 11.2. Qualifying clients get 3 lifetime free visits through PAYG, but for campaign period the visits to Planet Fitness will increase to 8.
- 11.3. This only applies to clients without a Virgin Active or Planet Fitness gym membership through Vitality Health.
- 11.4. If a client has already used their any of their free lifetime visits previously at Planet Fitness, they will only receive the remainder. For example if client has already used their 3 free lifetime visits previously at Planet Fitness, they will only receive the remainder which is 5 visits.

- 12| If you do not use the free workouts in the month, they will not carry over to the following month and you will lose them.



## How to **access a facility** with your confirmed booking

- 13| Once you've booked for a class or access pass on Vitality Fitness, you can find your booking under **Upcoming bookings** on the Vitality Fitness platform.
- 14| If you've booked an access pass, you can arrive at any time during the facility's open hours on the date of your booking.
- 15| For class bookings, please arrive at the facility 15 minutes before your class start time.
- 16| You must present your booking confirmation when you enter the facility where you have booked. Your entry will only be valid for that specific facility and will give you access to enter.
- 17| Right of admission to any Vitality Fitness facility remains reserved.

## How to **book a workout**

- 18| Download the latest version of the Discovery app on your iOS, Android or Huawei compatible mobile device.
- 19| Log in to the Discovery app using the same credentials as you have for the Discovery Bank app.
- 20| Navigate to Vitality Fitness under Vitality
- 21| Tap on **Find a Facility**
- 22| Browse facilities in your area and select an access pass or book a class.

## Cancelling **a booking**

- 23| You may cancel classes and access passes booked on Vitality Fitness at any time.
  - 23.1. Subject to timing terms and conditions.
  - 23.2. This excludes Pay as you Gym passes with Planet Fitness and Virgin Active.
- 24| An unused access pass booking must be cancelled before the end of the access pass booking date.
- 25| If you cancel in time, you will get a single access pass credit for the facility where you made the booking.
- 26| The single access pass credit will depend on the expiry of other packages at that specific facility. If you do not follow the minimum cancellation period, you will not get a single access pass credit. This also applies to access passes booked using your free bookings.
- 27| A class booking has a minimum cancellation period. If you cancel in time, you will receive a single class credit at the facility where you booked the class. The single class credit will depend on the expiry of other packages at that specific facility. If you do not follow the minimum cancellation period, you will not get a single class credit. This also applies to classes booked using free workouts.
- 28| Vitality Fitness will not process any monetary or Discovery Miles refunds for any type of booking or packages bought.



- 29| If you have made a booking or bought a package through the Vitality Fitness platform at a facility that afterwards is no longer part of the Vitality Fitness network, you will not be able to use their package or access their booking on the platform. However, you can request a refund or use a package directly with the specific facility.

## **Additional** terms and conditions

- 30| The Promoters reserve the right to cancel or change the campaign rules. If this happens, participants will lose and abandon any rights they may have against the promoters, our affiliates and associated companies to the extent permitted by law.
- 31| If required by legislation or for other legal reasons, the promoters reserve the right to cancel this promotion at once and without notice. If this happens, all participants agree to lose any rights that they may have in terms of this promotion. Participants accept that they will have no recourse against the promoters or the promoters' agents to the extent permitted by law. We further reserve the right to cancel this promotion at once and without notice if the promotion is held to be or becomes unlawful.
- 32| You must read and understand the facility's terms and conditions before booking a class, access pass or package with them. Your booking or package also depends on the specific facility's terms and conditions, which may change from time to time.
- 33| The Promoters are not legally responsible for any misrepresentation caused due to an unintentional copy error, typing error or omission that may occur in any promotional material. Participants agree that they will have no recourse against the Promoters its agents to the extent permitted by law.
- 34| Any violation or attempt to violate any of these rules will result in immediate disqualification.
- 35| By participating in this campaign, you agree to the terms and conditions set out this document.
- 36| Please note that you cannot make bookings or pay for those bookings on behalf of someone else. Bookings can only be made and those workouts attended by yourself.
- 37| [Vitality Fitness terms and conditions](#) apply.
- 38| [Pay as you Gym terms and conditions](#) apply.
- 39| The Discovery Account, Discovery Bank Transaction Account, Discovery Bank Credit Card Account, Discovery Bank Suite and Discovery Account terms and conditions apply. Please read the [Discovery Bank terms and conditions](#) for more information.
- 40| The Discovery Bank client's account must be in good standing ([as defined here](#)) to participate in the campaign.
- 41| All relevant rules set out in the Vitality Main Rules, Main Rules for Ancillary Discovery Vitality Programmes (where applicable) shall apply.
- 42| Participants can get a copy of the Vitality Main Rules, the Main Rules for Ancillary Discovery Vitality Programmes (where applicable) and the Vitality privacy statement.
- 43| Participants in this campaign understand and agree that to participate in the campaign, the promoters must collect and use personal information about participants. This campaign falls under the terms of our [privacy policy](#).
- 44| If you have any further questions about our products, please contact your financial adviser. To speak to one of our Discovery Bankers, please call 0800 07 96 97.

